

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Recall Hotline: (800) 566-5606
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908

HMI Industries Recalls Floor Cleaners Due to Burn Hazard

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: “Majestic 360” Floor Cleaners

Units: About 44,000

Manufacturer: HMI Industries Inc., of Strongsville, Ohio

Hazard: The recalled cleaners’ wiring can overheat, causing electrical arcing and melting. This poses a burn hazard to consumers.

Incidents/Injuries: HMI has received 40 reports of overheating and damage to carpets. No injuries have been reported.

Description: The recalled floor cleaner is a black-colored, canister-style vacuum with a powered floor tool. The words “Majestic 360” and “FILTERQUEEN” are printed on a label located on the unit.

Sold through: Independent distributors nationwide from September 2004 through August 2006 for about \$2600.

Manufactured in: United States

Remedy: Consumers should stop using the recalled floor cleaners immediately and contact the firm to arrange for a free repair at an authorized repair center.

Consumer Contact: For additional information, contact HMI Industries at (800) 566-5606 between 9 a.m. to 5 p.m. ET Monday through Friday, or visit the firm’s Web site at www.Filterqueen.com.



[Send the link for this page to a friend!](#) The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency’s jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC’s hotline at (800) 638-2772 or CPSC’s teletypewriter at (800) 638-8270, or visit CPSC’s web site at www.cpsc.gov/talk.html. To join a CPSC email subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain this release and recall information at CPSC’s Web site at www.cpsc.gov.

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